

# Dementia Capable Care

*Interdisciplinary training for delivering  
a higher standard of dementia care.*



## Upcoming 2010 Schedule

New York, N Y

Oct. 5–7

Atlanta, G A

Oct. 26–28

Indianapolis, IN

Nov. 30–Dec. 2

Anaheim

(Buena Park), C A

Dec. 15–17

*Includes a train-the-trainer option  
for ongoing staff training.*



dementia care  
specialists

a CPI specialized offering



Dear Dementia Care Professional,

Over the past 20 years, I have met thousands of dementia care providers who have a passion for working with dementia patients and a heartfelt desire to enhance the quality of life for those in their care. These dedicated professionals understand the need for a consistent, cohesive approach to care and an empowered, well-trained staff with the skills and confidence to deliver that care.

*“Any dementia care professional who embraces a person-centered, abilities-based approach to care and a desire to teach can become an Instructor.”*

We are pleased to introduce an interdisciplinary dementia training program that creates a congruent culture of care—one that prioritizes the use of remaining abilities and individuality and enables dementia care staff to deliver a higher standard of dementia care, *Dementia Capable Care*.

*Dementia Capable Care* training is offered as a one-day *Foundation* course, a two-day *Care Partner Applications* course, and a three-day *Instructor Program*. *Dementia Capable Care* is best implemented through our train-the-trainer *Instructor Program*. With successful completion, Instructors are authorized to teach the seven-hour *Foundation* course within their organization and offered continual support for meeting ongoing training requirements and maintaining authorization.

With more than 5.3 million people in the US living with Alzheimer’s disease and a new diagnosis made every 70 seconds, it is crucial that we plan for the challenges ahead. We believe *Dementia Capable Care* lays the necessary groundwork for delivering a higher standard of dementia care.

Sincerely,

Kim Warchol, OTR/L  
President, Dementia Care Specialists

## About DCS

Dementia Care Specialists (DCS) is the premier dementia training and consulting company. With nearly 60 years of cumulative experience in dementia care training, DCS provides state-of-the-art dementia products, training, and program consultation. Training from Dementia Care Specialists helps transform staff capabilities and quality of care. As a result, persons with dementia experience a higher quality of life, caregivers find more job satisfaction, and providers improve their business results.

Dementia Care Specialists is a CPI specialized offering. CPI is an international training organization with more than 30 years of experience in crisis prevention and intervention training.





## Change Attitudes. Empower Staff.

Our interdisciplinary training changes caregivers' attitudes and empowers them to provide exceptional, personalized care based on each person's abilities. The DCS team is fully committed to quality of life for people with ADRD and to a satisfying work experience for dementia care staff.

## Why Caregivers Should Attend.

- Dementia Care Specialists' unique training techniques lead to improved care quality, which means greater client longevity, less client turnover, lower care costs, increased revenue, and higher operating margins.
- Effectively trained caregivers deliver high-quality care that helps deliver positive outcomes and consistently achieve quality measures.
- Training from DCS delivers extremely high and tangible return on investment in staff training.
- Effective training enhances staff morale, productivity, job satisfaction, and retention.
- Quality patient experiences lead to satisfied families, enhanced reputation, and increased referrals and admissions.

## *From Start-Up to Full Census in About One Year!*

Within one year of implementing this interdisciplinary training, a 125-bed long-term care community was operating at full census in a market that averages 75% capacity. The new facility, which offers assisted living and skilled nursing care, also received the region's Health Care Innovation Award for excellence in dementia care.

## *What Others Are Saying*

*"Dementia Care Specialists have taught me more about dementia care and approaches than any other training I have received. The passion of Kim and her team is contagious. This training helped me to expect positive outcomes in our residents with dementia and to truly provide person-centered care."*

Jennifer Gettman, MA, NHA  
Administrator and CEO  
Harvester Residential Care  
St. Charles, MO

*"Even as an experienced RN, providing nursing care to residents with dementia was often stressful, largely due to unpredictable responses and behaviors. Dementia Capable Care training and assessment tools offered me the skills to provide focused, individualized nursing approaches for which I could predict the resident response, making my role as a nurse a lot less stressful."*

Barbie Moore, RN  
Harrisburg, IL

# Choose From Three Interdi

## One-Day *Dementia Capable Care: Foundation*

The *Foundation* course provides all who work in dementia care a common framework for promoting best abilities.

### Course content:

- Introduction to Alzheimer's disease and related dementias (ADRD)
  - ❖ Theoretical framework
  - ❖ Philosophical framework
  - ❖ Impact on cognition
- Identification of the stages of dementia
  - ❖ Allen Cognitive Level and best-abilities approach
  - ❖ Care approaches to maximize function and well-being
- Behavior and communication
  - ❖ Strategies for minimizing behaviors and enhancing communication
- Family support methods

Course times: 8:30 a.m. – 5:00 p.m. with a one-hour lunch break (on your own).  
Registration: 7:30 a.m. – 8:30 a.m. 7 total contact hours.

## Two-Day *Dementia Capable Care: Care Partner Applications*

Building on the *Foundation*, this course emphasizes application of new skills for the various aspects of dementia care.

### Course content:

- Principles to guide care
- Examination of the stages of dementia in relation to the Allen Cognitive Levels
- Identification of care approaches
  - ❖ Best-abilities approach for each stage
  - ❖ Case study
- Behavior and communication strategies
  - ❖ Person-centered approach to each stage of dementia
  - ❖ Simulations
- Functional maintenance programs
  - ❖ Creation of individualized plans with communication strategies, care approaches, and responses to behavior
- Interdisciplinary team strategies to achieve positive outcomes

Course times: 8:30 a.m. – 5:00 p.m. with a one-hour lunch break (on your own).  
Participants who are not going on to the *Instructor Program* will be excused at 4:00 p.m.  
6 total contact hours.

## Who Should Attend?

This training is designed for all care partners involved in dementia care, including therapists, administrators, facility educators, dementia program directors, nurses, CNAs, activities, social workers, dietary, housekeeping, and other support staff.

**Attention therapists:** In addition to *Care Partner Applications* and the *Instructor Program*, we offer training courses for therapists that build on the *Foundation* course content with therapy-specific information. Please visit [crisisprevention.com](http://crisisprevention.com) for more information about *Dementia Therapy Applications* and *Dementia Therapy Intermediate*.

# Disciplinary Training Options

## Three-Day *Dementia Capable Care: Instructor Program*

The choice of  
most facilities

The *Instructor Program*, our train-the-trainer course, allows an organization to create a positive, congruent approach among all staff. Upon completion, participants gain authorization to purchase and use CPI's training materials to teach the seven-hour *Dementia Capable Care: Foundation* course within their organization.

### Course content:

- Key teaching points for each unit of the *Foundation* course
- Strategies for staff training in a person-centered, abilities-based model
- Adult learning methods to promote retention and training transfer
- Course customization techniques to build relevance for different staff groups
- DCS quality standards that support ongoing staff training
- Assigned practicum training for each participant

Course times: 8:30 a.m. – 4:00 p.m. with a one-hour lunch break (on your own).

Contact hours are not offered for this third day of training.

### Benefits of Instructor Authorization

Once authorized, Instructors become an extension of our family of educators. Benefits include:

- Use of CPI training materials to train within your organization
- Free ongoing support and consultation from DCS to deliver exceptional training
- Free refresher courses and online learning events
- Documentation of all training activities
- Link with CPI's global community of Instructors
- Approval to submit the **Foundation** course to gain CEU approval for internal trainings using your approved provider status

### Instructor Kit

Every participant in the *Dementia Capable Care: Instructor Program* receives a comprehensive Instructor Manual and materials necessary for staff training. The materials include an Electronic Presentation to help deliver the program with ease and a starter supply of *Foundation* course Participant Workbooks.



### *Earn Recognition as a Distinguished Provider.*

Individuals and organizations who are committed to *Dementia Capable Care* can earn DCS recognition as a Distinguished Provider. For more information, visit [crisisprevention.com](http://crisisprevention.com).



# Upcoming 2010 Schedule

**Guarantee:**  
CPI guarantees your satisfaction  
with this training. If you are not  
100% satisfied, we'll send  
you a full refund.

New York, N Y • Oct. 5-7  
Holiday Inn Midtown 57th • 440 West 57th Street  
New York, NY 10019 • 262.634.5329

Atlanta, GA • Oct. 26-28  
Sheraton Atlanta Hotel • 165 Courtland Street  
Atlanta, GA 30303 • 404.659.6500

Indianapolis, IN • Nov. 30-Dec. 2  
Crowne Plaza at Historic Union Station • 123 West Louisiana Street  
Indianapolis, IN 46225 • 317.631.2221

Anaheim (Buena Park), CA • Dec. 15-17  
Holiday Inn Buena Park • 7000 Beach Blvd  
Buena Park, CA 90620 • 714.522.7000

**Overnight Accommodations:** Please contact the hotel directly for room reservations. A limited number of rooms will be held at a discounted rate. Make your reservations early to ensure you receive the discounted rate.

## Let Us Bring This Training to You!

We can bring the *Dementia Capable Care* training program directly to your organization as an exclusive presentation for groups of 10 or more with our on-site training option. Call Tom Spicuzza at **877.816.4524** for more information.

## CEU Information

**It is the responsibility of the registrant to ensure this course meets your CEU requirements prior to registration.**

**Nurses:** Provider approved by the California Board of Registered Nursing, Provider Number CEP11542. *Foundation* course is 7 contact hours; the *Foundation and Care Partner Applications* course is 13 contact hours. Nurses attending this course should be aware that no partial credit can be granted. Nurses from other states should check with their state's board of nursing requirements as sometimes reciprocal agreements are available to allow for continuing education approved by one state to be allowable for another.



**APPROVED PROVIDER** of  
**CONTINUING EDUCATION**  
by The American Occupational  
Therapy Association, Inc.

**Occupational Therapists, Occupational Therapy Assistants:** Provider #4006; up to .7 CEUs can be earned for the *Foundation* course, and up to 1.3 CEUs can be earned for the *Foundation and Care Partner Applications* course. The assignment of AOTA CEUs does not imply endorsement of specific course content, products, or clinical procedures by AOTA.

**Speech Language Pathologists:** The *Foundation* course is offered for .7 ASHA CEUs (Introductory Level, Professional Area). The *Foundation and Care Partner Applications* course is offered for 1.3 ASHA CEUs (Introductory Level, Professional Area).



and audiology. See course information for number of ASHA CEUs, instructional level and content area. ASHA CE Provider approval does not imply endorsement of course content, specific products or clinical procedures.

**Dementia Care Specialists, Inc.** is approved by the Continuing Education Board of the American Speech-Language-Hearing Association (ASHA) to provide continuing education activities in speech-language pathology

**Administrators:** This educational offering has been reviewed by the National Continuing Education Review Service (NCERS) of the National Association of Long Term Care Administrator Boards (NAB) and approved for 7.00 clock hours and 7.00 participant hours for the *Foundation* course (Approval Number: 2532010-7.00-5179-in) AND 6.00 clock hours and 6.00 participant hours for the *Care Partner Applications* course (Approval Number: 2142010-6.00-5566-in). Total contact hours for the *Foundation and Care Partner Applications* course is 13.

**Social Workers:** CPI (Dementia Care Specialists is a CPI specialized offering) is an approved provider of continuing education by the National Association of Social Workers. This specific course is pending approval.

**Activity Professionals:** National Certificate Council for Activity Professionals (NCCAP): The *Foundation* course is approved for 7 contact hours (Approval # NCCAP30026-11). The *Foundation and Care Partner Applications* course is approved for 13 contact hours (Approval # NCCAP30062-11).

**Physical Therapists and Physical Therapy Assistants:** PT CEUs awarded for many states. Not all states require pre-approval. Please visit [crisisprevention.com](http://crisisprevention.com) for the most up-to-date list of our approved provider status prior to registration.

# Registration Form

Save 10% when 3  
or more register from  
the same facility

1

Please complete participant and organization information. If registering more than one person, please make a copy of this registration form.

Name \_\_\_\_\_

Discipline ☐ Administrator ☐ RN/LPN ☐ Social Worker ☐ Activities  
☐ Facility Educator ☐ Housekeeping ☐ Dietary ☐ OT/OTA  
☐ PT/PTA ☐ SLP ☐ Other (please specify) \_\_\_\_\_

Title \_\_\_\_\_

Organization Name \_\_\_\_\_

Organization Type ☐ Therapy Agency ☐ Nursing Home ☐ Assisted Living Facility  
☐ Continuing Care Retirement Community  
☐ Other (please specify) \_\_\_\_\_

Organization Address \_\_\_\_\_

City, State, Zip \_\_\_\_\_

Phone (work) \_\_\_\_\_

Email \_\_\_\_\_

2

Please indicate your training option, including city and program dates.





- ☐ **One-Day Dementia Capable Care: Foundation** .....\$229  
(Day One of any scheduled program)
- ☐ **Two-Day Dementia Capable Care: Care Partner Applications** .....\$399  
(Days One and Two of any scheduled program)
- ☐ **Three-Day Dementia Capable Care: Instructor Program** .....\$1,499  
(Days One, Two, and Three of any scheduled program)

Program City (See page 6.)

Program Dates (See page 6.)

3

Please select your method of payment.

- ☐ Purchase Order Enclosed PO# \_\_\_\_\_ ☐ Check Enclosed Check#.....
- ☐ Bill My Organization (I am authorized to purchase.)
- ☐ Credit Card ☐ Personal ☐ Corporate ☐  ☐  ☐  ☐ 

Credit Card Number \_\_\_\_\_ Exp. Date (MM/YY) \_\_\_\_\_

Signature \_\_\_\_\_

Billing Address (if different from above) \_\_\_\_\_

**Please note:** Full registration fee is due and payable prior to the start of the program.

4

Please fill in your Customer Code as shown above the address area on the back of this brochure.

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Priority Code: DCS1010CP

## Four Ways to Register



1. Online at  
**crisisprevention.com**



3. Toll-Free 877.816.4524 / 888.758.6048 TTY  
(Deaf, hard of hearing, or speech impaired)  
(US or Canada) M-F 7:30 a.m. to 6:00 p.m. (CT)



2. Fax Registration Form with  
payment information to:  
414.979.7098 any hour  
of the day.



4. Mail Registration Form with payment information to:  
**CPI**  
**10850 W. Park Place, Suite 600**  
**Milwaukee, WI 53224**

**Cancellation Policy:** We understand that circumstances may arise that require you to cancel. Registrations cancelled 15 or more days prior to the program start date are fully refundable, transferable to another individual, or transferable to a program at a later date. Registrations that are cancelled within 14 days of the program start date are nonrefundable; however, a substitute can be sent to that program or the registration can be transferred to another CPI program conducted within four months of the original program date for a \$35 administrative fee. If you do not attend, you are responsible for the full program fee. CPI reserves the right to cancel a program. In the event of program cancellation, CPI's responsibility will be limited to a refund of the program fees.

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specialists  
a CPI specialized offering



10850 W. Park Place, Suite 600  
Milwaukee, WI 53224

Customer Code:

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