



## CASE STUDY

# Lafayette Parish School System

**> Nearly 5,000**  
individuals trained in CPI  
throughout 45 schools

**> ≈ up to 30%**  
reduction in the number  
of restraints

### TRAINING IMPACTED

- > Significant reduction of classroom incidents
- > Decline in the number of school suspensions
- > Decrease in workers' compensation claims
- > Increased staff confidence
- > Improved student achievement scores

### **Situation**

Lafayette Parish Schools sought to implement a system-wide policy, curriculum, and behavioral plan to reduce the number of incidents, classroom disruptions, and physical altercations. Striving to equip and empower all persons involved to ensure a safe environment for everyone throughout the parish schools.

### **Solution**

Carleen Doucet, the school system's Crisis Intervention Specialist, helped execute a comprehensive plan to train virtually anyone who had contact with students in CPI's *Nonviolent Crisis Intervention®* training program. Staff was trained how to safely manage aggressive behavior through verbal interventions, techniques, and strategies. They also learn nonharmful restraint techniques to reduce the risk of injury to everyone involved in a potentially violent situation. The Lafayette Parish School System has since trained nearly 5,000 individuals over the last four years from throughout the district's 45 schools.

**Results** >

## Solution

The results of the CPI training have included a significant reduction in the frequency and number of classroom incidents and a corresponding decrease in the number of student suspensions. Key staff also believe the implementation of these policies and practices have had a material impact on improved student achievement scores as well.

### Key results include:

- An estimated up to 30% reduction in the number of restraints employed.
- A significant decline in the number of school suspensions due to assault on teachers.
- A decrease in Workers Compensation claims arising out of classrooms injuries.
- Has positively impacted student achievement levels.
- Give staff the confidence to successfully and safely handle and assist students in a personal crisis situation.

"I see a correlation between the recent gains in student achievement and the implementation of the CPI training. You can't learn in a classroom where there is tension and conflict. The de-escalation skills keep everyone on an even keel and allow teaching to proceed uninterrupted." Doucet says.

Additionally, Doucet notes, "The training we provide is a missing component in teacher's college curriculum. Many teachers have acknowledged that they would have had a far more difficult time making it through confrontational situations if they had not been properly trained. Teachers emerge from the training with a greater sense of confidence that translates into more successful teaching and learning."

> Contact us for more information at [crisisprevention.com](http://crisisprevention.com) or call **800.558.8976**.



*"We have provided a different way of thinking—installing confidence and pride in place of the feelings of dread and defensiveness in dealing with these difficult encounters. Staff now have far more confidence in their abilities."*

— Carleen Doucet  
Lafayette Parish School System

