September 28, 2020

Dear Customer:

The Crisis Prevention Institute, Inc. (CPI) is the sole source provider of the training programs and products listed below. All products listed below are registered, copyright material of CPI. This sole source list includes our materials with enhanced content.

**TRAINING PROGRAMS**

CPI Prevention First-Healthcare (all 5 modules) - AWHE1001  
CPI Prevention First-Healthcare (modules 1-3) - AWHE1002  
NCI 4 Day Instructor Cert Onsite & DVD Voucher - ISSN0147  
NCI 4 Day Recert OnSite and DVD Voucher - ISSN0148  
NCI 4 Day Renewal OnSite and DVD Voucher - ISSN0149  
CPI 2-Day Renewal Onsite & DVD Voucher - ISSN0150  
NCI 4 Day Instructor Certification and DVD Voucher - OPPN0139  
NCI 4 Day Recert and DVD Voucher - OPPN0140  
NCI 4 Day Renewal and DVD Voucher - OPPN0141  
CPI 2-Day Renewal & DVD Voucher - OPPN0142  
Four-Day Instructor Training Certification Program  
Nonviolent Crisis Intervention Training Program  
Nonviolent Crisis Intervention Advanced Training Program  
Prepare Training Program  
Dementia Capable Care Instructor Certification program  
Dementia Capable Care Foundation Course  
Dementia Capable Care Behaviors Course  
Nonviolent Crisis Intervention with advanced Physical Skills training program  
Specialized Renewal: Autism Spectrum Disorder  
Dementia Capable Care DVD - DVDS0063  
Dementia Capable Care Therapy Applications  
Dementia Capable Care Therapy Intermediate  
Sharing Strategies from the Nonviolent Crisis Intervention Training Program Workshop

**ELECTRONIC PRESENTATIONS**

Bullying Behaviors Electronic Presentation - PKGS0630  
PTP Topic Module-Negotiating Your Way Through Conflict EP - PKGS0625  
PTP Topic Module-Workplace Bullying EP CD - PKGS0626  
PTP Topic Module-Giving Bad News EP - ELTT0022, PKGS0627  
PTP Topic Module-Crisis Response Teams EP - ELTT0029; PKGS0635
PTP-How to Document Incidents EP - ELTT0036; PKGS0657
PTP Workplace Substance Abuse Electronic Pres - ELTT0047, PKGS0683
PTP Topic Module-Mental Illness EP USB Flash Drive - ELTT0039, PKGS0662
PTP-After the Crisis: Employee Debriefing Strategies - ELTT0035, PKGS0653
Defuse Difficult Conversations-ED Electronic Pres - ELTT0040, PKGS0663
Facing Escalating Situations Alone Electronic Presentation - ELTT0043, PKGS0666
The Angry Smile Online Course - ELRN0001
NCI 2nd Edition Blended Learning Online Course - BLEN20NCI
VI Blended Learning Online Course - BLEN20VBI
Intro to ASD & NCI Blended Learning Online Course - BLEN20NCIAS
Introduction to Trauma (online course) and NCI Online Course - BLEN20NCITR
Promoting Positive Behavior Using Person-Centered Supports Module 1 - ELTT0042, PKGS0665
Promoting Positive Behavior Using Person-Centered Supports Module 2 - ELTG0046, PKGS0682
APS GPI EP (Blended ) - ELPR20ADVBGEP
APS GPI EP (Classroom) - ELPR20ADVCGEP
APS CI EP (Blended) - ELPR20ADVBCI
APS CI EP (Classroom) - ELPR20ADVCCI
ASD GPI EP (Blended) - ELPR20NCIASBGEP
ASD GPI EP (Classroom) - ELPR20NCIASCGEP
ASD CI EP (Blended) - ELPR20NCIASBCI
ASD CI EP (Classroom) - ELPR20NCIASCCI
NCI 2nd Edition GPI EP (Blended) - ELPR20NCIBGEP
NCI 2nd Edition GPI EP (Classroom) - ELPR20NCICGEP
NCI 2nd EditionCI EP (Blended) - ELPR20NCICBEP
NCI 2nd EditionCI EP (Classroom) - ELPR20NCICBEP
Trauma GPI EP (Blended) - ELPR20NCITRBGEP
Trauma GPI EP (Classroom) - ELPR20NCITRCGEP
Trauma CI EP (Blended) - ELPR20NCITRBCI
Trauma CI EP (Classroom) - ELPR20NCITRCCI
VI GPI EP (Blended ) - ELPR20VBIBGEP
VI GPI EP (Classroom) - ELPR20VBICGEP
VI CI EP (Blended) - ELPR20VBIBC
VI CI EP (Classroom) - ELPR20VBICCI

MANUALS AND WORKBOOKS
NCI Instructor Manual - INMA0147
NCI APS Instructor Guide - INMA0148
Nonviolent Crisis Intervention Keypoint Refresher Workbook and Leader’s Guide - PWKB0042, PWKB0043
Nonviolent Crisis Intervention Keypoint Refresher Workbook-blue card - PWKB0124
Enhancing Verbal Skills: Applications of Life Space Crisis Intervention Refresher Bluecard Workbook and Leader’s Guide - PWKB0137
Nonviolent Crisis Intervention Refresher Workbook and Leader’s Guide, NZ/AUS - PWKB0060, PWKB0061
Nonviolent Crisis Intervention Participant and Refresher Workbooks-Large Print - PWKB0062, PWKB0071
Nonviolent Crisis Intervention Participant Workbooks-Large Print - PWKB0186
Nonviolent Crisis Intervention Participant and Refresher Workbooks-Braille - PWKB0063, PWKB0072
Nonviolent Crisis Intervention Participant and Refresher Workbooks-Braille - PWKB0189, PWKB0190
Applied Physical Training Refresher Blue Card Workbook and Leader’s Guide - PWKB0130
Nonviolent Crisis Intervention Participant Workbook: Integrating Positive Behavioral Interventions and Support (PBIS) Blue Card Workbook - PWKB0133
Keypoint Refresher Blue Card Workbook, Integrating Positive Behavioral Interventions and Supports (PBIS) - PWKB0125
Autism Spectrum Disorders Refresher Blue Card Workbook and Leader’s Guide - PWKB0131
Bullying Behaviors Blue Card Workbook and Leader’s Guide - PWKB0129
Sharing Strategies Workbook - PWKB0065
Trauma-Informed Care Refresher Blue Card Workbook and Leader’s Guide - PWKB0132
Helping Educators Defuse Difficult Conversations Learners Guide - PWKB0147
Proactive Strategies for Facing Escalating Situations Alone Learners Guide - PWKB0150
Promoting Positive Behavior Using Person-Centered Supports, Part 1 - PWKB0149
Nonviolent Crisis Intervention Hybrid Participant Seats - HYBR0011
Nonviolent Crisis Intervention Hybrid Refresher Participant Seats - HYBR0010
Foundation Course Integrating PBIS Participant Workbook - PWKB0175
Foundation Course Integrating PBIS Facilitator Guide - PWKB0176
NCI Blended Learning Foundation Online Seat and Job Aid Booklet - FLEX0003
Prepare Training Program Workbook Workplace Bullying - PWKB0085
Nonviolent Crisis Intervention Participant Refresher Workbook - PWKB0185
Advanced Physical Skills Participant Workbook - PWKB20ADV
Advanced Skills Blended Learning and classroom combined Instructor Guide - INMA20ADV
NCI 2nd edition Participant Workbook - PWKB20NCI
ASD NCI Blended Learning and Classroom combined Instructor Guide - INMA20NCIAS
NCI 2nd Edition Blended Learning and classroom combined Instructor Guide - INMA20NCI
Trauma Blended Learning and Classroom combined Instructor Guide - INMA20NCITR
Verbal Intervention (VBI) Participant Workbook - PWKB20VBI
VI Blended Learning and classroom combined Instructor Guide - INMA20VBI
Advanced Skills Competency Assessments - YCMAS20ADV
NCI 2nd Edition Competency Assessments - YCMAS20NCI
VI Competency Assessments - YCMAS20VBI

**DVD SERIES**

- After the Crisis Series:
  - Volume I - Establishing Therapeutic Rapport - DVDS0011, VDWB0009
  - Volume II - Staff Debriefing Strategies - DVDS0012, VDWB0010

- Nonviolent Crisis Intervention Training for Bus Drivers Series - PKGS0504
  - Volume I – Preventing Problem Behavior on Your School Bus
  - Volume II – Trouble on Board: Managing Crisis Situations on Your School Bus

- Nonviolent Crisis Intervention Training for Long Term Providers Series - PKGS0590
  - Volume I – Calming the Agitated Resident, VDWB003
  - Volume II – Safely Managing the Combative Resident

- Advancing Your Verbal Intervention Skills Series - PKGS0545, PKGS0546
  - Volume I – Understanding Goals, Power, and Relationships
  - Volume II – “How To” Strategies for Intervening With Challenging Individuals
  - Volume III – Practice Scenario

- CPI's 2-Volume Series on Domestic Violence:
  - Volume I - Assessing the Danger
  - Volume II - Developing a Safety Plan for Victims

- Nonviolent Crisis Intervention Training Series: - PKGS0615
  - Volume I – The Preventive Techniques II
  - Volume II – Nonviolent Physical Crisis Intervention II

- Nonviolent Crisis Intervention Training for Educators Series:
Volume I - The Disruptive Child, - DVD50001
Volume II - The Disruptive Adolescent, - DVD50002
Volume III - Fights at School, - DVD0004, VDWB0001
Volume IV - Reading, Writing and Weapon, - DVD50005, VDWB0002

OTHER DVD/VIDEOTAPES
Developing an Effective School Crisis Response Team
Effective Documentation of School Incidents
Maximize Effectiveness, Minimize Risk in the use of Nonviolent Physical Crisis Intervention
Nonviolent Physical Crisis Intervention II-DVD - DVDS0071
Nonv Phys Crisis Interv II (Spanish Subtitle) DVD - DVDS0073
Effective Limit Setting DVD-NCI Enhanced - DVDS0082
Preventive Techniques II DVD-NCI Enhanced - DVDS0083
How To Excel at Verbal Intervention II DVD-NCI E - DVDS0084
Facing Conflict with Confidence DVD-NCI Enhanced - DVDS0085

VIDEO WORKBOOKS
Fights at School - VDWB0001
Crisis Response Teams - VDWB0011
Negotiating Your Way through Conflict, HS - VDWB0012
You Can Mediate, HS - VDWB0013
Documentation: Your Best Defense - VDWB0015
Weapons in the Workplace - VDWB0016
Breaking Up Fights - VDWB0017
Managing Your Anger, HS - VDWB0021
Managing Your Anger, ED - VDWB0022
The Power of Listening, ED - VDWB0023
The Power of Listening, HS - VDWB0024
How to Stay Safe When Intervening Alone - VDWB0025
Preventing Problem Behavior - VDWB0026
Trouble on Board workbook, ED - VDWB0027
Understanding Goals, Power & Relationships - VDWB0060
Strategy for Intervention - VDWB0061
The Preventive Techniques II - VDWB0069
Effective Limit Setting - VDWB0074
How to Excel at Verbal Intervention II - VDWB0075
The Preventive Techniques II - VDWB0083
Effective Limit Setting - VDWB0082
How to Excel at Verbal Intervention II - VDWB0084
Facing Conflict with Confidence: Practical Solutions for Negotiating and Mediating Disputes - VDWB0085
Calming the agitated resident - VDWB0036
Safely Managing the Combative Resident - VDWB0037

VIDEO-ON-DEMAND
The Preventive Techniques II - VODS0001
Effective Limit Setting - VODS0002
Facing Conflict with Confidence - VODS0006

POSTERS
Art of Setting Limits Poster - YPSFD100
7 Principles for Effective Verbal Intervention Poster - YPSFD101
10 Tips For Crisis Prevention Poster - YPSFD102
Avoid a Power Struggle Poster - YPSFD103
Rational Detachment Poster - YPSFD104
Spanish 10 Tips for Crisis Prevention (Folded) - YPSFD105
Spanish Art of Setting Limits (Folded) - YPSFD106
Spanish How to Break Up a Fight (Folded) - YPSFD107
Spanish Verbal Intervention Tips (Folded) - YPSFD108
Care Welfare Safety and Security (Folded) - YPSFD109
Evaluation Framework Poster-NCI - YPSFD110
Principles for Disengagement Poster-NCI - YPSFD111
The Opt-Out Sequence Poster-NCI - YPSFD112
A Verbal & Nonverbal Response Poster-NCI - YPSFD113
Principles for Holding Poster-NCI - YPSFD114
Decision Making Matrix Poster GPI Oversized - YPSFD115
Decision Making Matrix (15 pack) - PKGS0676
NCI Decision Making Matrix Poster – Folded - YPSFD116
French-Care Welfare Safety and Security-NCI E - YPSFD117
French-Evaluation Framework Poster - YPSFD118
French-Principles for Disengagement Poster - YPSFD119
French-The Opt Out Sequence Poster - YPSFD120
French-A Verbal and Nonverbal Response Poster - YPSFD121
French-Principles for Holding Poster - YPSFD122
French-Decision Making Matrix Poster - YPSFD123
CHN-NCI Evaluation Framework Poster - YPSFD124
CHN-NCI Principles for Disengagement Poster - YPSFD125
CHN-NCI The Opt Out Sequence Poster - YPSFD95
CHN-NCI The Verbal and Nonverbal Response Poster - YPSFD96
CHN-NCI Principles for Holding Poster - YPSFD97
CHN-NCI Decision Making Matrix Poster - YPSFD98
CHN-NCI Care Welfare Safety and Security - YPSFD99
Decision Making Matrix Poster - PSTR0079
Care, Welfare, Safety and Security Poster - YPSTR20VBI01
Disengagement Skills Poster - YPSTR20VBI02
Physical Skills Review Poster - YPSTR20VBI03
Crisis Development Model Poster - YPSTR20VBI04
Verbal Escalation Continuum Poster - YPSTR20VBI05
Rational Detachment Tips Poster - YPSTR20VBI06
The Power Struggle Trap Poster - YPSTR20VBI07
10 Tips Poster - YPSTR20VBI08
Rational Detachment Poster - YPSTR20VBI09
Limit Setting Poster - YPSTR20VBI10
Safe Realism Poster - YPSTR20VBI11
Role of Practice Partner Poster - YPSTR20VBI12
Role of Observer Poster - YPSTR20VBI13
VBI and Above 13 pack of Posters - YPPSTR20VBI
Opt-Out Sequence Poster - YPSTR20NCI01
Decision Making Matrix Poster - YPSTR20NCI02
Holding Skills Poster - YPSTR20NCI03
NCI and above 4 pack of Posters - YPPSTR20NCI

OTHER PRODUCTS
NCI Blended Learning Foundation Job Aid Booklet - FLEX0001
NCI Blended Learning Refresher Online Seat & Workbook - FLEX0009
NCI Blended Learning Seat and Job Aid 10-pack Registration Add-On - FLEX0010
Set of 3 Overhead Markers - PKGS0171
Master Level Refresher Training Kit - PKGS0318
Training Diary at a Glance - PKGS0447
Critical Incident Reporting Tools - PKGS0448
CWSS Stress Release Balls (Set of 5) - PKGS0449
PTP Foundation Workbook and Certificate - PKGS0513
PTP Foundation Workbook and Pin - PKGS0514
PTP Foundation Workbook, Certificate and Pin - PKGS0515
All 10 Teaching Models - PKGS0521
All 10 Teaching Models with Carrying Tube - PKGS0522
Verbal Escalation Challenge - PKGS0564
Key Point Refresher Workbooks & Certificates - PKGS0571
Key Point Refresher Workbooks & Pins - PKGS0572
Key Point Refresher Workbooks, Certificates & Pins - PKGS0573
ACLS Manual-5 with LACLS - PKGS0580
ACLS Manual-5 with ACLS - PKGS0581
ACLS Manual-5 with LACLS and ACLS - PKGS0582
Dementia Therapy Resource Kit - PKGS0586
PTP Instructor Kit – Revised - PKGS0589
French-NCI Electronic Presentation CD Package - PKGS0613
NCI Blue Card Participant Workbooks & Certificates - PKGS0637
NCI Blue Card Participant Workbooks & Pins - PKGS0638
NCI Blue Card Participant Workbooks, Pins, & Certs - PKGS0639
NCI Blue Card Key Point Refresher Workbooks &Certs - PKGS0640
NCI Blue Card Key Point Refresher Workbooks & Pins - PKGS0641
NCI Blue Card Key Point Refresher Wkbks,Certs&Pins - PKGS0642
NCI Participant & Key Point Workbook Package - PKGS0644
NCI Participant & Key Point Blue Card Wkbk Package - PKGS0645
ACLS with Scoring Trifold Card - PKGS0649
LACLS with Scoring Trifold Card - PKGS0650
French-NCI Blue Card Participant Workbooks & Certs - PKGS0654
NCI Part Wkbk & Decision Making Matrix Job Aid - PKGS0678
Promoting Positive Behavior Part 2 EP - PKGS0682
NCI Enhanced Competency Based Training Tool Kit - PKGS0685
Participant Workbook & Certificate-NCI Enhanced - PKGS0688
Participant Workbook & Pin-NCI Enhanced - PKGS0689
Workbook, Pin & Certificate-NCI Enhanced - PKGS0690
Dementia Therapy Resource Kit with Instruct Manual - PKGS0691
Allen Diagnostic Module Placemat & Instruct Manual - PKGS0692
CHN-NCI Decision Making Matrix (15 Pack) - PKGS0693
CHN-NCI Enhanced Competency Based Training Tool Kit - PKGS0694
NCI E Workbook & Decision Making Matrix Bundle - PKGS0695
French-NCI E Blue Card Participant Workbook & Cert - PKGS0696
French-NCI E Blue Card Participant Workbook & Pin - PKGS0697
French-NCI E Blue Card Part Workbook, Pin, & Cert - PKGS0698
NCI E Laminated Teaching Tools with Carrying Tube - PKGS0699
NCI E All Laminated Teaching Tools - PKGS0700
NCI E Participant and Refresher Workbook Bundle - PKGS0701
NCI E Laminated Teaching Tool-Team Intervention - PSTE0013, PKGSOP01
NCI E Laminated Teaching Tool-Nonverbal Communication - PSTE0014, PKGSOP01
NCI E Laminated Teaching Tool-Paraverbal & Verbal - PSTE0015, PKGSOP01
NCI E Laminated Teaching Tool-Physical Intervention - PSTE0016, PKGSOP01
NCI E Laminated Teaching Tool-Verbal Escalation - PSTE0017, PKGSOP01
NCI E Laminated Teaching Tool-Postvention Coping - PSTE0018, PKGSOP01
NCI E Laminated Teaching Tool-Decision Making Matrix - PSTE0019, PKGSOP01
Bus Driver Laminated Reference Cards (ED) (10) - TRCD0007
Driver Laminated Reference Cards (10) - TRCD0008
Training Transfer Job Aid Card - TRCD0015
Setting Limits Job Aid Cards 15 PK - TRCD0017
Decision Making Matrix Job Aid (15 pack) - TRCD0026
Decision Making Matrix Job Aid (1 each) - TRCD0031
French-NCI Decision Making Matrix Job Aid Card - TRCD0036
CHN-NCI Decision Making Matrix Job Aid Cards(15 Pack) - TRCD0037
All 10 laminated teaching tools - PKGSOP01 (PKGS0521)

WORK BOOK BUNDLES
DCC-Foundation and Behaviors Workbook - PKGS0710
Nonviolent Crisis Intervention Participant Refresher Workbook and Nonviolent Crisis Intervention Participant Workbook - PKGS0701
PBIS Participant and Refresher Workbook Package - PKGS0667
NCI Participant Workbooks & Pins - PKGS0002
NCI Participant Workbooks & Certificates - PKGS0003
NCI Blended Learning Online Course & Advanced Skills Wkbk - PBLEN20ADV
Intro to ASD & NCI Blended Learning Online Course and Workbook - PBLEN20NCIAS
NCI 2nd Edition Blended Learning Online Course & Wkbk - PBLEN20NCI
Introduction to Trauma (online Course), NCI Course (online course) and NCI Workbook - PBLEN20NCITR
VI Blended Learning Online Course & Wkbk - PBLEN20VBI
Introduction to Trauma (online Course), VI Course (online course) and VI Workbook - PBLEN20VBITR
Intro to ASD & NCI Blended Learning Online Course and Workbook - PBLEN20VBIAS

CPI®, Nonviolent Crisis Intervention® and PrepareTraining® are registered trademarks of Crisis Prevention Institute, Inc. All rights reserved.

Our products may be ordered by:
1. Phone (1-800-558-8976) with a purchase order or a credit card;
2. Online (www.crisisprevention.com) with a purchase order or a credit card;
3. Fax (414-979-7098) with a purchase order, letter of authorization or credit card;
4. Mail with a check, credit card number, letter of authorization or purchase order.

If you need additional information, please feel free to contact our office toll-free at 1-800-558-8976.

Sincerely,

Nathan E. Cromer Esq

Nathan E. Cromer
CPI General Counsel

Updated September, 2020