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May 31, 2017

Dear Customer:

The Crisis Prevention Institute, Inc. (CPI) is the sole source provider of the training programs and products listed below. All products listed below are registered, copyright material of CPI. This sole source list includes our materials with enhanced content.

### **TRAINING PROGRAMS**

Certified Instructor Development Academy Program

Enhancing Verbal Skills: Applications of Life Space Crisis Intervention Training Program

Four-Day Instructor Training Certification Program

Nonviolent Crisis Intervention Training Program

Nonviolent Crisis Intervention Advanced Training Program

Prepare Training Program

ProficiencyPlus Renewal Program

Sharing Strategies from the Nonviolent Crisis Intervention Training Program Workshop

Supporting Individuals with Dementia

### **ELECTRONIC PRESENTATIONS**

PTP Foundation Course Electronic Presentation, ELTT0006, PKGS0598

Bullying Behaviors Refresher Electronic Presentation PKGS0630

Workplace Bullying Electronic Presentation, ELTT0021, PKGS0626

Negotiating Your Way Through Conflict Electronic Presentation ELTT0029, PKGS0625

Giving Bad News Electronic Presentation, ELTT0022, PKGS0627

Responding to Violence Electronic Presentation, ELTT0023

Crisis Response Teams Electronic Presentation, ELTT0029; PKGS0635

How to Document Incidents, ELTT0036; PKGS0657

Workplace Substance Abuse Electronic Presentation, ELTT0047, PKGS0683

Challenged by Mental Illness at Work Electronic Presentation, ELTT0039, PWKB0144;

After the Crisis: Employee Debriefing Strategies Electronic Presentation, ELTT035, PKGS0653

Helping Educators Defuse Difficult Conversations Electronic Presentation ELTT0040, PKGS0663

Proactive Strategies for Facing Escalating Situations Alone Electronic Presentation ELTT0043, PKGS0666



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Nonviolent Crisis Intervention MAPA Edition Blue Card Electronic Presentation,  
ELTT0041, PKGS0664

## **MANUALS AND WORKBOOKS**

Nonviolent Crisis Intervention Instructor Guide, INMA0131

Nonviolent Crisis Intervention Manual Lesson Plan, INMA0117

Advanced Physical Training Manual, Additional inside pages, INMA0012

Nonviolent Crisis Intervention Instructor Manual, Australia/New Zealand, Additional  
inside pages, INMA0025

Nonviolent Crisis Intervention Instructor Guide, French INMA0133

Nonviolent Crisis Intervention Instructor Manual, French Lesson Plan, INMA0121

Nonviolent Crisis Intervention Instructor Manual, Spanish, Additional inside pages,

Nonviolent Crisis Intervention Excellence Manual Binder and Additional inside pages,  
INMA0034, INMA0065

Autism Spectrum Disorder Disorders - Excellence Manual, Additional inside pages,  
INMA0070

Certified Instructor Development Academy Manual, Customization Day Pages,  
INMA0077

Certified Instructor Development Academy Manual - Competency Day Pages,  
INMA0078

Certified Instructor Development Academy Manual - Measuring Improvement Day  
Pages, INMA0079

Prepare Training Program Instructor Portfolio Binder, Additional inside pages- 2-day,  
INMA0030, INMA0031

Nonviolent Crisis Intervention Instructor Manual, German, Additional inside pages,  
INMA0083, INMA0082

Nonviolent Crisis Intervention Instructor Manual, UK, Additional inside pages,  
INMA0011

Nonviolent Crisis Intervention Participant Workbook, PWKB0170

Nonviolent Crisis Intervention Participant Workbook-Revised, PWKB0001

Nonviolent Crisis Intervention Participant Workbook with Blue Card Confirmation,  
PWKB0120

Nonviolent Crisis Intervention Spanish Participant Workbook, PWKB0002

Nonviolent Crisis Intervention Spanish Participant Workbook PWKB0191

Nonviolent Crisis Intervention French Participant Workbook, PWKB0003

Nonviolent Crisis Intervention French Participant Workbook, PWKB0172

Nonviolent Crisis Intervention Spanish Refresher Workbook and Leader's Guide,  
PWKB0012, PWKB0013



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Nonviolent Crisis Intervention French Refresher Workbook and Leader's Guide, PWKB0014, PWKB0015

Nonviolent Crisis Intervention Participant Workbook, NZ/AUS, PWKB0020

Nonviolent Crisis Intervention Participant Workbook, Inuktitut, PWKB0021

Prepare Training Program Foundation Course Participant Workbook, PWKB0079

Prepare Training Program Workbook, Negotiating Your Way through Conflict, PWKB0087

Prepare Training Program Workbook, Setting Effective Limits, PWKB0086

Prepare Training Program Workbook, Crisis Response Teams, PWKB0030

Prepare Training Program Workbook, How to Document Incidents, PWKB0032

Prepare Training Program Workbook, Giving Bad News, PWKB0080

Prepare Training Program Workbook, Responding to Violence, PWKB0084

Prepare Training Program Workbook, After the Crisis: Employee Debriefing Strategies, PWKB0033

Prepare Training Program Workbook, Opening the Lines of Electronic Communication, PWKB0056

Prepare Training Program Workbook, Situational Application, PWKB0081

Prepare Training Program Workbook, Challenged by Mental Illness at Work, PWKB0144

Prepare Training Program Workbook, Workplace Substance Abuse PWKB0165

Nonviolent Crisis Intervention Keypoint Refresher Workbook and Leader's Guide, PWKB0042, PWKB0043

Nonviolent Crisis Intervention Keypoint Refresher Workbook-blue card, PWKB0124

Enhancing Verbal Skills: Applications of Life Space Crisis Intervention Refresher Bluecard Workbook and Leader's Guide, PWKB0137

Nonviolent Crisis Intervention Refresher Workbook and Leader's Guide, NZ/AUS, PWKB0060, PWKB0061

Nonviolent Crisis Intervention Participant and Refresher Workbooks-Large Print, PWKB0062, PWKB0071

Nonviolent Crisis Intervention Participant Workbooks -Large Print, PWKB0186

Nonviolent Crisis Intervention Participant and Refresher Workbooks-Braille, PWKB0063, PWKB0072

Nonviolent Crisis Intervention Participant and Refresher Workbooks-Braille, PWKB0189, PWKB0190

Nonviolent Crisis Intervention Strategies for Parent Teaching Notes w/Addendum, PWKB0064

Nonviolent Crisis Intervention Strategies for Parents Workbook, PWKB0065



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Applied Physical Training Refresher Blue Card Workbook and Leader's Guide, PWKB0130  
Nonviolent Crisis Intervention Participant Workbook: Integrating Positive Behavioral Interventions and Support (PBIS) Blue Card Workbook, PWKB0133  
Keypoint Refresher Blue Card Workbook, Integrating Positive Behavioral Interventions and Supports (PBIS), PWKB0125  
Autism Spectrum Disorders Refresher Blue Card Workbook and Leader's Guide, PWKB0131  
Bullying Behaviors Blue Card Workbook and Leader's Guide, PWKB0129  
Sharing Strategies Workbook, PWKB0065  
Supporting Individuals with Dementia Instruction Manual, inside pages, INMA0089  
Trauma-Informed Care Refresher Blue Card Workbook and Leader's Guide, PWKB0132  
Helping Educators Defuse Difficult Conversations Learners Guide, PWKB0147  
Proactive Strategies for Facing Escalating Situations Alone Learners Guide PWKB0150  
Promoting Positive Behavior Using Person-Centered Supports, Part 1 – PWKB0149  
Nonviolent Crisis Intervention Hybrid Participant Seats, HYBR0011  
Nonviolent Crisis Intervention Hybrid Refresher Participant Seats, HYBR0010  
PWKB0175: Foundation Course Integrating PBIS Participant Workbook  
PWKB0176: Foundation Course Integrating PBIS Facilitator Guide  
FLEX0003: Flex Participant Seats  
FLEX0003: Flex Participant Job Aid  
Nonviolent Crisis Intervention Participant Refresher Workbook, PWKB0185

### **Workbook Bundles**

PKGS0701: Nonviolent Crisis Intervention Participant Refresher Workbook, PWKB0185 and Nonviolent Crisis Intervention Participant Workbook, PWKB0170

### **Laminated Teaching Tools**

PKGS0700: All 9 Teaching Tools  
PKGS0699: All 9 tools with Carrying Tube

### **DVD SERIES**

After the Crisis Series:  
Volume I - Establishing Therapeutic Rapport, DVDS0011, VDWB0009  
Volume II - Staff Debriefing Strategies, DVDS0012, VDWB0010



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**CPI's 2-Volume Series on Domestic Violence:**  
**Volume I - Assessing the Danger**  
**Volume II - Developing a Safety Plan for Victims**

**Nonviolent Crisis Intervention Training Series: PKGS0615**  
**Volume I – The Preventive Techniques II**  
**Volume II – Nonviolent Physical Crisis Intervention II**

**Nonviolent Crisis Intervention Training for Educators Series:**  
**Volume I - The Disruptive Child, DVD50001**  
**Volume II - The Disruptive Adolescent, DVD50002**  
**Volume III - Fights at School, DVD0004, VDWB0001**  
**Volume IV - Reading, Writing and Weapon, DVD50005, VDWB0002**

**Nonviolent Crisis Intervention Training for Bus Drivers Series: PKGS0504**  
**Volume I – Preventing Problem Behavior on Your School Bus**  
**Volume II – Trouble on Board: Managing Crisis Situations on Your School Bus**

**Nonviolent Crisis Intervention Training for Long Term Providers Series: PKGS0590**  
**Volume I – Calming the Agitated Resident**  
**Volume II – Safely Managing the Combative Resident**

**Advancing Your Verbal Intervention Skills Series: PKGS0545, PKGS0546**  
**Volume I – Understanding Goals, Power, and Relationships**  
**Volume II – “How To” Strategies for Intervening With Challenging Individuals**  
**Volume III – Practice Scenario**

### **OTHER DVD/VIDEOTAPES**

**Assessing the Danger - DVDS0014**  
**Calming the Agitated Resident - DVDS0036**  
**Crisis Response Teams-DVD only - DVDS0016**  
**Crisis Response Teams for Educators - DVDS0010**  
**Developing an Effective School Crisis Response Team**  
**Developing a Safety Plan - DVDS0017**  
**The Disruptive Child – (ED) - DVDS0001**  
**The Disruptive Adolescent- (ED) - DVDS0002**  
**Documentation of School Incidents (ED) - DVDS0009**  
**Documentation: Your Best Defense - DVDS0018**



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Establishing Therapeutic Rapport- DVDS0011  
Fights at School (ED) -DVDS0004  
Effective Documentation of School Incidents  
How to Excel at Verbal Intervention II – DVDS0075  
Intervening Alone - DVDS0034  
Louder than Words - DVDS0033  
Managing Your Anger- HS- DVDS0039  
Managing Your Anger-ED - DVDS0040  
Maximize Effectiveness, Minimize Risk in the use of Nonviolent Physical Crisis  
Intervention  
Nonviolent Physical Crisis Intervention II- DVDS0071  
The Power of Listening-ED - DVDS0041  
The Power of Listening-HS - DVDS0047  
Preventing Problem Behavior - ED- DVDS0044  
The Preventive Techniques II- DVDS0069  
Reading Writing and Weapons-ED – DVDS0005  
Safely Managing the Combative Resident - DVDS0037  
Staff Debriefing Strategies - DVDS0012  
Strategies for Intervention - DVDS0061  
Trouble on Board-ED- DVDS0045  
Under the Influence and Out of Control - DVDS0028  
Understanding Goals, Power & Relationships - DVDS0060  
Verbal Intervention Practice Scenarios - DVDS0062  
Weapons in the Workplace - DVDS0026  
Your Plan of Action: How to Stay Safe When Intervening Alone, DVDS0034  
Effective Limit Setting – DVDS0074  
Facing Conflict with Confidence: Practical Solutions for Negotiating and Mediating  
Disputes–DVDS0078  
Effective Limit Setting – DVDS0082  
Facing Conflict with Confidence: Practical Solutions for Negotiating and Mediating  
Disputes – DVDS0085  
How to Excel at Verbal Intervention II – DVDS0084  
The Preventive Techniques II – DVDS0083

### **VIDEO WORKBOOKS**

Fights at School, VDWB0001  
Reading, Writing, and Weapons, VDWB0002  
How to Set Limits With Students, VDWB0003



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Negotiating Your Way through Conflict, ED, VDWB0004  
You Can Mediate, (ED), VDWB0005  
Crisis Response Team for Educators, VDWB0006  
Documentation of School Incidents, VDWB0007  
How to Excel at Verbal Intervention, VDWB0008  
Establishing Therapeutic Rapport, VDWB0009  
Staff Debriefing Strategies, VDWB0010  
Crisis Response Teams, VDWB0011  
Negotiating Your Way through Conflict, HS, VDWB0012  
You Can Mediate, HS, VDWB0013  
Documentation: Your Best Defense, VDWB0015  
Weapons in the Workplace, VDWB0016  
Breaking Up Fights, VDWB0017  
Louder Than Words, VDWB0018  
Under the Influence, VDWB0019  
Managing Your Anger, HS, VDWB0021  
Managing Your Anger, ED, VDWB0022  
The Power of Listening, ED, VDWB0023  
The Power of Listening, HS, VDWB0024  
How to Stay Safe When Intervening Alone, VDWB0025  
Preventing Problem Behavior, VDWB0026  
Trouble on Board workbook, ED, VDWB0027  
Understanding Goals, Power & Relationships, VDWB0060  
Strategy for Intervention, VDWB0061  
Dementia Therapy Self Study, VDWB0068  
The Preventive Techniques II, VDWB0069  
Effective Limit Setting – VDWB0074  
How to Excel at Verbal Intervention II – VDWB0075  
Facing Conflict with Confidence: Practical Solutions for Negotiating and Mediating Disputes–VDWB0076  
The Preventive Techniques II, VDWB0083  
Effective Limit Setting – VDWB0082  
How to Excel at Verbal Intervention II – VDWB0084  
Facing Conflict with Confidence: Practical Solutions for Negotiating and Mediating Disputes–VDWB0085

**VIDEO-ON-DEMAND**



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The Preventive Techniques II-VODS0001  
Effective Limit Setting – VODS0002  
Facing Conflict with Confidence – VODS0006

## **POSTERS**

How to Break Up a Fight, PSTR0001  
10 Tips for Crisis Prevention, PSTR0003  
Coping After the Crisis, PSTR0009  
Crisis Response Teams, PSTR0010  
How to Document Any Incident, PSTR0011  
The Art of Setting Limits, PSTR0014  
Verbal Intervention Tips, PSTR0015  
Spanish 10 Tips for Crisis Prevention, PSTR0018  
Spanish - Art of Setting Limits, PSTR0019  
Spanish -How to Break Up a Fight, PSTR0020  
Spanish - Verbal Intervention Tips, PSTR0021  
Warning Signs of Gang Involvement, PSTR0022  
Managing Your Anger, PSTR0029  
Empathic Listening, PSTR0030  
Care Welfare Safety and Security, PSTR0033  
How to Prevent Problem Behavior on your School Bus, PSTR0034  
French - Verbal Intervention Tips, PSTR0035  
French - 10 Tips for Crisis Prevention, PSTR0036  
PTP Respect Service and Safety, PSTR0041  
PTP - Giving Bad News, PSTR0044  
PTP - Effective Verbal Intervention, PSTR0045  
PTP - Weapons in the Workplace, PSTR0046  
Care Welfare Safety Security International, PSTR0047  
PTP Violence in the Workplace, PSTR0049  
Decision Making Matrix Poster. PSTR0079  
Rational Detachment, PSTR0052  
Power Struggle – Poster, PSTR0060

## **LAMINATED TEACHING TOOLS**

All Three (3) Ready Reference Practice Sets  
Bus Driver Laminated Reference Cards, TRCD0007





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Competency-Based Training Tool Kit with Laminated Cards, TRCD0002  
Driver Laminated Reference Cards, TRCD0008  
Ready Reference Practice Set: CPI's Personal Safety Techniques, Nonviolent Physical  
Crisis Intervention, Prevention/Intervention/Postvention, PKGS0444  
Team Intervention, PSTE0009  
Ten (10) Laminated Teaching Tools (must be used with an overhead marker),  
PKGS0521  
Ten (10) Laminated Teaching Tools with Carrying Tube, PKGS0522  
Competency-Based Training Tool Kit, PKGS0685  
Decision Making Matrix Job Aid, PKGS0676

### **BROCHURES**

The Art of Setting Limits Brochures (HS)(25), BROC0003  
Managing Your Own Anger Booklets (Parents), BROC0004  
The Art of Setting Limits Booklets (Parents), BROC0005  
The Art of Setting Limits Brochures (ED)(25), BROC0006  
The Power of Listening Booklets (Parents), BROC0009  
Bullying and Harassment at School Brochure (Parent)(ED)(25), BROC0010  
7 Principles Effective Verbal Intervention (ED)(25), BROC0011  
The Power of Listening Brochure (ED)(25), BROC0012  
7 Principles Effective Verbal Brochure (HS)(25), BROC0013  
The Power of Listening Brochure (HS)(25), BROC0014  
Rational Detachment Brochures (HS)(25), BROC0020  
How to Document Any Incident Brochures (ED)(25), BROC0023  
10 Tips for Crisis Prevention Brochures (ED)(25), BROC0025  
10 Tips for Crisis Prevention Brochures (HS)(25), BROC0026  
Weapons in Schools Brochures (25), BROC0027  
How to Stay Safe during Home Visits Brochure (ED)(25), BROC0031  
How to Stay Safe during Home Visits Brochure (HS)(25), BROC0032  
How to Prevent Problem Behavior Brochure (ED)(25), BROC0033  
Risk of Restraints (ED)(25), BROC0035  
Dating & Violence: What Parents Need to Know Pamphlet (ED)(25), BROC0036  
Dating and Violence: Pamphlet for Teens 13-18 (25), BROC0041  
Spanish -10 Tips for Crisis Prevention Pamphlet (ED), BROC0042  
Spanish-10 Tips for Crisis Prevention Pamphlet (HS)(25), BROC0043  
After a Crisis: How Parents Can Help Pamphlet (25), BROC0044  
Supportive Strategies for Crisis Prevention - ASD – ED, BROC0068  
Care, Welfare, Safety and Security Pamphlet – ED, BROC0069



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Care, Welfare, Safety and Security Pamphlet – HS, BROCC0070  
The Concerned Parent Package, PKGS0315

### **OTHER PRODUCTS**

Checklist for Writing Policies and Procedures, TRTL0003  
Competency Based Training Guide for Certified Instructors, LGTR0001  
Competency-Based Training Tool Kit, PKGS0319  
Content Quizzes Series 1, 2 and 3, PKGS0472  
Content Quizzes Tablet – Series 2, TRTL0007  
Contents Quizzes Tablet – Series 3, TRTL0011  
Due Care Guidelines, PSTE0010  
Master Level Refresher Leader's Guide, LGML0001  
Master Level Refresher Pre-Test Pad (20), MLTP0001  
Master Level Refresher Post-Test Pad (20), MLTP0002  
Nonviolent Crisis Intervention Review Flashcards, TRCD0006  
Nonviolent Crisis Intervention Training Program Overhead Presentation in Binder, PKGS0463  
Nonviolent Crisis Intervention Voucher Certificate, CERT0005  
Personal Training Invitations, PTIN0001  
PTP Associate Certificate, CERT0011  
PTP Competency Cards – VRP 1, TRCD0013  
PTP Training Enhancement Book, ROLE0004  
Review Flashcards, TRCD0006  
Situational Role-Play Handbook (ED), ROLE0001  
Situational Role-Play Handbook (HS), ROLE0002  
Training Announcement Poster, APST0001  
Training Diary, TRTL0001  
Training Process Kit, PKGS0443  
Training Process Guide, LGTR0002  
Training-Made-Easy Package, PKGS0523, PKGS0525  
Nonviolent Crisis Intervention Personal Prevention Plan, PREV0002  
Workplace Bullying, Preventive and Response Policies and Procedure Template, TRTL0020  
Decision-Making Matrix Job Aid, PKGS0676  
Workplace Violence Preventive and Response Policies and Procedures Template, TRTL0019  
Respect, Service and Safety at Work pins - PINS0005  
Respect, Service and Safety Magnet-MAGN0003



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## **QUARTERLY PUBLICATIONS**

Journal of Safe Management of Disruptive & Assaultive Behavior (JSM)  
Response Strategies to Violence, Vol. 1, Issue 1, Summer 1992, PJSM0004  
Training Methods and Ideologies, Vol. 1, Issue 2, (not noted), 1992, PJSM0005  
The Power of Change, Vol. 1, Issue 3, January 1993, PJSM0006  
Suicide Awareness and Prevention, Vol. 1, Issue 4, PJSM0007  
How Much Force is too Much? Vol. 2, Issue 1, PJSM0008  
Ethics at Work, Vol. 2, Issue 2, October 1993, PJSM0009  
Conflict Resolution, Vol. 2, Issue 3, January 1994, PJSM0010  
Workplace Violence, Vol. 2, Issue 4, April 1994, PJSM0011  
Youth Violence, Vol. 3, Issue 1, Summer 1994, PJSM0012  
1994 Exemplary Care Grant Winners, Vol. 3, Issue 2, Fall 1994, PJSM0013  
When Co-Workers Become Violent, Vol. 3, Issue 3, Winter 1995, PJSM0014  
Building Your Crisis Response Team, Vol. 3, Issue 4, Spring 1995, PJSM0015  
Staff Training and Development, Vol. 4, Issue 1, Summer 1995, PJSM0016  
Meeting Personal and Professional Challenges, Vol. 4, Issue 2, Fall 1995, PJSM0017  
A Detailed Look at Documentation, Vol. 4, Issue 3, Winter 1996, PJSM0018  
Dealing With Domestic Violence, Vol. 4, Issue 4, Spring 1996, PJSM0019  
1996 CPI Exemplary Care Grant Winners, Vol. 5, Issue 1, Summer 1996, PJSM0020  
Intervene with Individuals under the Influence, Vol. 5, Issue 2, Fall 1996, PJSM0021  
Coping With Grief, Vol. 5, Issue 3, Winter 1997, PJSM0022  
Suicide: Myths Trends and Prevention, Vol. 5, Issue 4, Spring 1997, PJSM0023  
The Who What and Why of Gangs, Vol. 6, Issue 1, Summer 1997, PJSM0024  
Crisis As It Relates to Aging, Vol. 6, Issue 2, Fall 1997, PJSM0025  
1997 CPI Care Grant Winners, Vol. 6, Issue 3, Winter 1998, PJSM0026  
Role of Communication in Crisis Intervention, Vol. 6, Issue 4, Spring 1998, PJSM0027  
What To Do About Anger in the Workplace, Vol. 7, Issue 1, Summer 1998, PJSM0028  
The Crisis of Mental Illness, Vol. 7, Issue 2, Fall 1998, PJSM0029  
Taking Care of Yourself, Vol.7, Issue 3, Winter 1999, PJSM0030  
1999 Exemplary Care Grant Winners, Vol 7, Issue 4, Spring 1999, PJSM0031  
The Importance of Staff Training &Development, Vol. 8, Issue 1, Summer 1999,  
PJSM0032  
Managing Crisis Situations during Transport, Vol. 8, Issue 2, Fall 1999, PJSM0033  
Use of Chemical & Mechanical Restraints& Holds, Vol. 8, Issue 3, Winter 2000,  
PJSM0034  
Setting Limits & Establishing Boundaries, Vol. 8, Issue 4, Spring/Summer 2000,  
PJSM0035



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## **SEMIANNUAL PUBLICATIONS**

Journal of Safe Management of Disruptive & Assaultive Behavior (JSM)  
Violence in the Workplace, Vol. 9, Issue 1, Fall/Winter 2000, PJSM0036  
2001 Exemplary Care Grant Winners, Vol. 9, Issue 2, Spring/Summer 2001, PJSM0037  
The Impact of Effective Staff Training, Vol. 10, Issue 1, Fall/Winter 2002, PJSM0038  
Keeping Your Workplace Safe, Vol. 10, Issue 2, Spring/Summer 2002, PJSM0039  
Crisis Intervention Challenges From Around the World, Vol. 11, Issue 1, PJSM0040  
Challenges & Rewards: Working w/Individuals w/Autism, Vol. 11, Issue 2, PJSM0041  
Trauma in the Workplace, Vol. 12, Issue 1, PJSM0042  
Manage Aggressive Behavior: Individual w/Autism, Vol. 12, Issue 2, PJSM0043  
Policies Procedures & Standards, Vol.13, Issue 1, PJSM0044  
Individuals Who Self-Harm, Vol. 13, Issue 2, PJSM0045  
Positive Behavior Support, Vol. 14, Issue 1, PJSM0046  
When Domestic Violence Impacts the Workplace, Vol.14, Issue 2, PJSM0047  
Advancing Safer Schools, Vol. 15, Issue 1, PJSM0048  
Restraint Reduction, Vol. 15, Issue 2, PJSM0049  
Understanding Dementia and Alzheimer<sup>1</sup>s, Vol. 16, Issue 1, PJSM0050  
Prevention of Aggressive Behavior w/Assessment, Vol. 16, Issue 2, PJSM0051  
Trauma Informed Care, Vol. 17, Issue 1, PJSM0052  
Reducing the Use of Restraint in Schools, Vol. 17, Issue 2, PJSM0053  
Cultural Competency in Crisis Intervention, Vol. 18, Issue, PJSM0054  
Policy and Procedure Development, Vol. 18, Issue 2, PJSM0055  
Professional Development, Vol. 19, Issue 1, PJSM0056  
Choices, Limits, and Consequences, Vol. 19, Issue 2, PJSM0057  
School Bullying Prevention and Intervention, Vol. 20, Issue 1, PJSM0058  
Success Stories, Vol. 20 Issue 2, PJSM0059  
Developmental Considerations in Crisis Intervention, Vol. 21, Issue 1, PJSM0060  
Maintaining Professionalism, Vol. 21, Issue 2, PJSM0061  
Training Evaluation, Vol. 22, Issue 1, PJSM0062  
Special Populations: Special Interventions, Vol. 22, Issue 2, PJSM0063  
Working with Family Members and Other Stakeholders, Vol. 23, Issue 1, PJSM0064  
Refreshing Your Refreshers, Vol. 23, Issue 2, PJSM0065

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If you need additional information, please feel free to contact our office toll-free at 1-800-558-8976.

Sincerely,

*Daniel Gugala*

Daniel Gugala  
General Counsel

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