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January 7, 2019

Dear Customer:

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TRAINING PROGRAMS

Certified Instructor Development Academy Program

Enhancing Verbal Skills: Applications of Life Space Crisis Intervention Training Program

Four-Day Instructor Training Certification Program

Nonviolent Crisis Intervention Training Program

Nonviolent Crisis Intervention Advanced Training Program

Prepare Training Program

ProficiencyPlus Renewal Program

Sharing Strategies from the Nonviolent Crisis Intervention Training Program Workshop

Supporting Individuals with Dementia

ELECTRONIC PRESENTATIONS

PTP Foundation Course Electronic Presentation, ELTT0006, PKGS0598

Bullying Behaviors Refresher Electronic Presentation PKGS0630

Workplace Bullying Electronic Presentation, ELTT0021, PKGS0626

Negotiating Your Way Through Conflict Electronic Presentation ELTT0029, PKGS0625

Giving Bad News Electronic Presentation, ELTT0022, PKGS0627

Responding to Violence Electronic Presentation, ELTT0023

Crisis Response Teams Electronic Presentation, ELTT0029; PKGS0635

How to Document Incidents, ELTT0036; PKGS0657

Workplace Substance Abuse Electronic Presentation, ELTT0047, PKGS0683

Challenged by Mental Illness at Work Electronic Presentation, ELTT0039, PWKBO144;

After the Crisis: Employee Debriefing Strategies Electronic Presentation, ELTT035, PKGS0653

Helping Educators Defuse Difficult Conversations Electronic Presentation ELTT0040, PKGS0663

Proactive Strategies for Facing Escalating Situations Alone Electronic Presentation ELTT0043, PKGS0666



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Nonviolent Crisis Intervention MAPA Edition Blue Card Electronic Presentation,
ELTT0041, PKGS0664

MANUALS AND WORKBOOKS

Nonviolent Crisis Intervention Instructor Guide, INMA0131
Nonviolent Crisis Intervention Manual Lesson Plan, INMA0117
Advanced Physical Training Manual, Additional inside pages, INMA0012
Nonviolent Crisis Intervention Instructor Manual, Australia/New Zealand, Additional
inside pages, INMA0025
Nonviolent Crisis Intervention Instructor Guide, French INMA0133
Nonviolent Crisis Intervention Instructor Manual, French Lesson Plan, INMA0121
Nonviolent Crisis Intervention Instructor Manual, Spanish, Additional inside pages,
Nonviolent Crisis Intervention Excellence Manual Binder and Additional inside pages,
INMA0034, INMA0065
Autism Spectrum Disorder Disorders - Excellence Manual, Additional inside pages,
INMA0070
Certified Instructor Development Academy Manual, Customization Day Pages,
INMA0077
Certified Instructor Development Academy Manual - Competency Day Pages,
INMA0078
Certified Instructor Development Academy Manual - Measuring Improvement Day
Pages, INMA0079
Prepare Training Program Instructor Portfolio Binder, Additional inside pages- 2-day,
INMA0030, INMA0031
Nonviolent Crisis Intervention Instructor Manual, German, Additional inside pages,
INMA0083, INMA0082
Nonviolent Crisis Intervention Instructor Manual, UK, Additional inside pages,
INMA0011
Nonviolent Crisis Intervention Participant Workbook, PWKB0170
Nonviolent Crisis Intervention Participant Workbook-Revised, PWKB0001
Nonviolent Crisis Intervention Participant Workbook with Blue Card Confirmation,
PWKB0120
Nonviolent Crisis Intervention Spanish Participant Workbook, PWKB0002
Nonviolent Crisis Intervention Spanish Participant Workbook PWKB0191
Nonviolent Crisis Intervention French Participant Workbook, PWKB0003
Nonviolent Crisis Intervention French Participant Workbook, PWKB0172
Nonviolent Crisis Intervention Spanish Refresher Workbook and Leader's Guide,
PWKB0012, PWKB0013



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Nonviolent Crisis Intervention French Refresher Workbook and Leader's Guide, PWKB0014, PWKB0015
Nonviolent Crisis Intervention Participant Workbook, NZ/AUS, PWKB0020
Nonviolent Crisis Intervention Participant Workbook, Inuktitut, PWKB0021
Prepare Training Program Foundation Course Participant Workbook, PWKB0079
Prepare Training Program Workbook, Negotiating Your Way through Conflict, PWKB0087
Prepare Training Program Workbook, Setting Effective Limits, PWKB0086
Prepare Training Program Workbook, Crisis Response Teams, PWKB0030
Prepare Training Program Workbook, How to Document Incidents, PWKB0032
Prepare Training Program Workbook, Giving Bad News, PWKB0080
Prepare Training Program Workbook, Responding to Violence, PWKB0084
Prepare Training Program Workbook, After the Crisis: Employee Debriefing Strategies, PWKB0033
Prepare Training Program Workbook, Opening the Lines of Electronic Communication, PWKB0056
Prepare Training Program Workbook, Situational Application, PWKB0081
Prepare Training Program Workbook, Challenged by Mental Illness at Work, PWKB0144
Prepare Training Program Workbook, Workplace Substance Abuse PWKB0165
Nonviolent Crisis Intervention Keypoint Refresher Workbook and Leader's Guide, PWKB0042, PWKB0043
Nonviolent Crisis Intervention Keypoint Refresher Workbook-blue card, PWKB0124
Enhancing Verbal Skills: Applications of Life Space Crisis Intervention Refresher Bluecard Workbook and Leader's Guide, PWKB0137
Nonviolent Crisis Intervention Refresher Workbook and Leader's Guide, NZ/AUS, PWKB0060, PWKB0061
Nonviolent Crisis Intervention Participant and Refresher Workbooks-Large Print, PWKB0062, PWKB0071
Nonviolent Crisis Intervention Participant Workbooks -Large Print, PWKB0186
Nonviolent Crisis Intervention Participant and Refresher Workbooks-Braille, PWKB0063, PWKB0072
Nonviolent Crisis Intervention Participant and Refresher Workbooks-Braille, PWKB0189, PWKB0190
Nonviolent Crisis Intervention Strategies for Parent Teaching Notes w/Addendum, PWKB0064
Nonviolent Crisis Intervention Strategies for Parents Workbook, PWKB0065



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Applied Physical Training Refresher Blue Card Workbook and Leader's Guide, PWKB0130
Nonviolent Crisis Intervention Participant Workbook: Integrating Positive Behavioral Interventions and Support (PBIS) Blue Card Workbook, PWKB0133
Keypoint Refresher Blue Card Workbook, Integrating Positive Behavioral Interventions and Supports (PBIS), PWKB0125
Autism Spectrum Disorders Refresher Blue Card Workbook and Leader's Guide, PWKB0131
Bullying Behaviors Blue Card Workbook and Leader's Guide, PWKB0129
Sharing Strategies Workbook, PWKB0065
Supporting Individuals with Dementia Instruction Manual, inside pages, INMA0089
Trauma-Informed Care Refresher Blue Card Workbook and Leader's Guide, PWKB0132
Helping Educators Defuse Difficult Conversations Learners Guide, PWKB0147
Proactive Strategies for Facing Escalating Situations Alone Learners Guide PWKB0150
Promoting Positive Behavior Using Person-Centered Supports, Part 1 – PWKB0149
Nonviolent Crisis Intervention Hybrid Participant Seats, HYBR0011
Nonviolent Crisis Intervention Hybrid Refresher Participant Seats, HYBR0010
PWKB0175: Foundation Course Integrating PBIS Participant Workbook
PWKB0176: Foundation Course Integrating PBIS Facilitator Guide
FLEX0003: Flex Participant Seats
FLEX0003: Flex Participant Job Aid
Nonviolent Crisis Intervention Participant Refresher Workbook, PWKB0185

Workbook Bundles

PKGS0701: Nonviolent Crisis Intervention Participant Refresher Workbook, PWKB0185 and Nonviolent Crisis Intervention Participant Workbook, PWKB0170

Laminated Teaching Tools

PKGS0700: All 9 Teaching Tools
PKGS0699: All 9 tools with Carrying Tube

DVD SERIES

After the Crisis Series:
Volume I - Establishing Therapeutic Rapport, DVDS0011, VDWB0009
Volume II - Staff Debriefing Strategies, DVDS0012, VDWB0010



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CPI's 2-Volume Series on Domestic Violence:
Volume I - Assessing the Danger
Volume II - Developing a Safety Plan for Victims

Nonviolent Crisis Intervention Training Series: PKGS0615
Volume I – The Preventive Techniques II
Volume II – Nonviolent Physical Crisis Intervention II

Nonviolent Crisis Intervention Training for Educators Series:
Volume I - The Disruptive Child, DVD50001
Volume II - The Disruptive Adolescent, DVD50002
Volume III - Fights at School, DVD0004, VDWB0001
Volume IV - Reading, Writing and Weapon, DVD50005, VDWB0002

Nonviolent Crisis Intervention Training for Bus Drivers Series: PKGS0504
Volume I – Preventing Problem Behavior on Your School Bus
Volume II – Trouble on Board: Managing Crisis Situations on Your School Bus

Nonviolent Crisis Intervention Training for Long Term Providers Series: PKGS0590
Volume I – Calming the Agitated Resident
Volume II – Safely Managing the Combative Resident

Advancing Your Verbal Intervention Skills Series: PKGS0545, PKGS0546
Volume I – Understanding Goals, Power, and Relationships
Volume II – “How To” Strategies for Intervening With Challenging Individuals
Volume III – Practice Scenario

OTHER DVD/VIDEOTAPES

Assessing the Danger - DVDS0014
Calming the Agitated Resident - DVDS0036
Crisis Response Teams-DVD only - DVDS0016
Crisis Response Teams for Educators - DVDS0010
Developing an Effective School Crisis Response Team
Developing a Safety Plan - DVDS0017
The Disruptive Child – (ED) - DVDS0001
The Disruptive Adolescent- (ED) - DVDS0002
Documentation of School Incidents (ED) - DVDS0009
Documentation: Your Best Defense - DVDS0018



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Establishing Therapeutic Rapport- DVDS0011
Fights at School (ED) -DVDS0004
Effective Documentation of School Incidents
How to Excel at Verbal Intervention II – DVDS0075
Intervening Alone - DVDS0034
Louder than Words - DVDS0033
Managing Your Anger- HS- DVDS0039
Managing Your Anger-ED - DVDS0040
Maximize Effectiveness, Minimize Risk in the use of Nonviolent Physical Crisis
Intervention
Nonviolent Physical Crisis Intervention II- DVDS0071
The Power of Listening-ED - DVDS0041
The Power of Listening-HS - DVDS0047
Preventing Problem Behavior - ED- DVDS0044
The Preventive Techniques II- DVDS0069
Reading Writing and Weapons-ED – DVDS0005
Safely Managing the Combative Resident - DVDS0037
Staff Debriefing Strategies - DVDS0012
Strategies for Intervention - DVDS0061
Trouble on Board-ED- DVDS0045
Under the Influence and Out of Control - DVDS0028
Understanding Goals, Power & Relationships - DVDS0060
Verbal Intervention Practice Scenarios - DVDS0062
Weapons in the Workplace - DVDS0026
Your Plan of Action: How to Stay Safe When Intervening Alone, DVDS0034
Effective Limit Setting – DVDS0074
Facing Conflict with Confidence: Practical Solutions for Negotiating and Mediating
Disputes–DVDS0078
Effective Limit Setting – DVDS0082
Facing Conflict with Confidence: Practical Solutions for Negotiating and Mediating
Disputes – DVDS0085
How to Excel at Verbal Intervention II – DVDS0084
The Preventive Techniques II – DVDS0083

VIDEO WORKBOOKS

Fights at School, VDWB0001
Reading, Writing, and Weapons, VDWB0002
How to Set Limits With Students, VDWB0003



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Negotiating Your Way through Conflict, ED, VDWB0004
You Can Mediate, (ED), VDWB0005
Crisis Response Team for Educators, VDWB0006
Documentation of School Incidents, VDWB0007
How to Excel at Verbal Intervention, VDWB0008
Establishing Therapeutic Rapport, VDWB0009
Staff Debriefing Strategies, VDWB0010
Crisis Response Teams, VDWB0011
Negotiating Your Way through Conflict, HS, VDWB0012
You Can Mediate, HS, VDWB0013
Documentation: Your Best Defense, VDWB0015
Weapons in the Workplace, VDWB0016
Breaking Up Fights, VDWB0017
Louder Than Words, VDWB0018
Under the Influence, VDWB0019
Managing Your Anger, HS, VDWB0021
Managing Your Anger, ED, VDWB0022
The Power of Listening, ED, VDWB0023
The Power of Listening, HS, VDWB0024
How to Stay Safe When Intervening Alone, VDWB0025
Preventing Problem Behavior, VDWB0026
Trouble on Board workbook, ED, VDWB0027
Understanding Goals, Power & Relationships, VDWB0060
Strategy for Intervention, VDWB0061
Dementia Therapy Self Study, VDWB0068
The Preventive Techniques II, VDWB0069
Effective Limit Setting – VDWB0074
How to Excel at Verbal Intervention II – VDWB0075
Facing Conflict with Confidence: Practical Solutions for Negotiating and Mediating Disputes–VDWB0076
The Preventive Techniques II, VDWB0083
Effective Limit Setting – VDWB0082
How to Excel at Verbal Intervention II – VDWB0084
Facing Conflict with Confidence: Practical Solutions for Negotiating and Mediating Disputes–VDWB0085

VIDEO-ON-DEMAND



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The Preventive Techniques II-VODS0001
Effective Limit Setting – VODS0002
Facing Conflict with Confidence – VODS0006

POSTERS

How to Break Up a Fight, PSTR0001
10 Tips for Crisis Prevention, PSTR0003
Coping After the Crisis, PSTR0009
Crisis Response Teams, PSTR0010
How to Document Any Incident, PSTR0011
The Art of Setting Limits, PSTR0014
Verbal Intervention Tips, PSTR0015
Spanish 10 Tips for Crisis Prevention, PSTR0018
Spanish - Art of Setting Limits, PSTR0019
Spanish -How to Break Up a Fight, PSTR0020
Spanish - Verbal Intervention Tips, PSTR0021
Warning Signs of Gang Involvement, PSTR0022
Managing Your Anger, PSTR0029
Empathic Listening, PSTR0030
Care Welfare Safety and Security, PSTR0033
How to Prevent Problem Behavior on your School Bus, PSTR0034
French - Verbal Intervention Tips, PSTR0035
French - 10 Tips for Crisis Prevention, PSTR0036
PTP Respect Service and Safety, PSTR0041
PTP - Giving Bad News, PSTR0044
PTP - Effective Verbal Intervention, PSTR0045
PTP - Weapons in the Workplace, PSTR0046
Care Welfare Safety Security International, PSTR0047
PTP Violence in the Workplace, PSTR0049
Decision Making Matrix Poster. PSTR0079
Rational Detachment, PSTR0052
Power Struggle – Poster, PSTR0060

LAMINATED TEACHING TOOLS

All Three (3) Ready Reference Practice Sets
Bus Driver Laminated Reference Cards, TRCD0007



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Competency-Based Training Tool Kit with Laminated Cards, TRCD0002
Driver Laminated Reference Cards, TRCD0008
Ready Reference Practice Set: CPI's Personal Safety Techniques, Nonviolent Physical
Crisis Intervention, Prevention/Intervention/Postvention, PKGS0444
Team Intervention, PSTE0009
Ten (10) Laminated Teaching Tools (must be used with an overhead marker),
PKGS0521
Ten (10) Laminated Teaching Tools with Carrying Tube, PKGS0522
Competency-Based Training Tool Kit, PKGS0685
Decision Making Matrix Job Aid, PKGS0676

BROCHURES

The Art of Setting Limits Brochures (HS)(25), BROCO003
Managing Your Own Anger Booklets (Parents), BROCO004
The Art of Setting Limits Booklets (Parents), BROCO005
The Art of Setting Limits Brochures (ED)(25), BROCO006
The Power of Listening Booklets (Parents), BROCO009
Bullying and Harassment at School Brochure (Parent)(ED)(25), BROCO010
7 Principles Effective Verbal Intervention (ED)(25), BROCO011
The Power of Listening Brochure (ED)(25), BROCO012
7 Principles Effective Verbal Brochure (HS)(25), BROCO013
The Power of Listening Brochure (HS)(25), BROCO014
Rational Detachment Brochures (HS)(25), BROCO020
How to Document Any Incident Brochures (ED)(25), BROCO023
10 Tips for Crisis Prevention Brochures (ED)(25), BROCO025
10 Tips for Crisis Prevention Brochures (HS)(25), BROCO026
Weapons in Schools Brochures (25), BROCO027
How to Stay Safe during Home Visits Brochure (ED)(25), BROCO031
How to Stay Safe during Home Visits Brochure (HS)(25), BROCO032
How to Prevent Problem Behavior Brochure (ED)(25), BROCO033
Risk of Restraints (ED)(25), BROCO035
Dating & Violence: What Parents Need to Know Pamphlet (ED)(25), BROCO036
Dating and Violence: Pamphlet for Teens 13-18 (25), BROCO041
Spanish -10 Tips for Crisis Prevention Pamphlet (ED), BROCO042
Spanish-10 Tips for Crisis Prevention Pamphlet (HS)(25), BROCO043
After a Crisis: How Parents Can Help Pamphlet (25), BROCO044
Supportive Strategies for Crisis Prevention - ASD – ED, BROCO068
Care, Welfare, Safety and Security Pamphlet – ED, BROCO069



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Care, Welfare, Safety and Security Pamphlet – HS, BROCO070
The Concerned Parent Package, PKGS0315

OTHER PRODUCTS

Checklist for Writing Policies and Procedures, TRTL0003
Competency Based Training Guide for Certified Instructors, LGTR0001
Competency-Based Training Tool Kit, PKGS0319
Content Quizzes Series 1, 2 and 3, PKGS0472
Content Quizzes Tablet – Series 2, TRTL0007
Contents Quizzes Tablet – Series 3, TRTL0011
Due Care Guidelines, PSTEO010
Master Level Refresher Leader’s Guide, LGML0001
Master Level Refresher Pre-Test Pad (20), MLTP0001
Master Level Refresher Post-Test Pad (20), MLTP0002
Nonviolent Crisis Intervention Review Flashcards, TRCD0006
Nonviolent Crisis Intervention Training Program Overhead Presentation in Binder,
PKGS0463
Nonviolent Crisis Intervention Voucher Certificate, CERT0005
Personal Training Invitations, PTIN0001
PTP Associate Certificate, CERT0011
PTP Competency Cards – VRP 1, TRCD0013
PTP Training Enhancement Book, ROLE0004
Review Flashcards, TRCD0006
Situational Role-Play Handbook (ED), ROLE0001
Situational Role-Play Handbook (HS), ROLE0002
Training Announcement Poster, APST0001
Training Diary, TRTL0001
Training Process Kit, PKGS0443
Training Process Guide, LGTR0002
Training-Made-Easy Package, PKGS0523, PKGS0525
Nonviolent Crisis Intervention Personal Prevention Plan, PREV0002
Workplace Bullying, Preventive and Response Policies and Procedure Template,
TRTL0020
Decision-Making Matrix Job Aid, PKGS0676
Workplace Violence Preventive and Response Policies and Procedures Template,
TRTL0019
Respect, Service and Safety at Work pins - PINS0005
Respect, Service and Safety Magnet-MAGN0003



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QUARTERLY PUBLICATIONS

Journal of Safe Management of Disruptive & Assaultive Behavior (JSM)
Response Strategies to Violence, Vol. 1, Issue 1, Summer 1992, PJSM0004
Training Methods and Ideologies, Vol. 1, Issue 2, (not noted), 1992, PJSM0005
The Power of Change, Vol. 1, Issue 3, January 1993, PJSM0006
Suicide Awareness and Prevention, Vol. 1, Issue 4, PJSM0007
How Much Force is too Much? Vol. 2, Issue 1, PJSM0008
Ethics at Work, Vol. 2, Issue 2, October 1993, PJSM0009
Conflict Resolution, Vol. 2, Issue 3, January 1994, PJSM0010
Workplace Violence, Vol. 2, Issue 4, April 1994, PJSM0011
Youth Violence, Vol. 3, Issue 1, Summer 1994, PJSM0012
1994 Exemplary Care Grant Winners, Vol. 3, Issue 2, Fall 1994, PJSM0013
When Co-Workers Become Violent, Vol. 3, Issue 3, Winter 1995, PJSM0014
Building Your Crisis Response Team, Vol. 3, Issue 4, Spring 1995, PJSM0015
Staff Training and Development, Vol. 4, Issue 1, Summer 1995, PJSM0016
Meeting Personal and Professional Challenges, Vol. 4, Issue 2, Fall 1995, PJSM0017
A Detailed Look at Documentation, Vol. 4, Issue 3, Winter 1996, PJSM0018
Dealing With Domestic Violence, Vol. 4, Issue 4, Spring 1996, PJSM0019
1996 CPI Exemplary Care Grant Winners, Vol. 5, Issue 1, Summer 1996, PJSM0020
Intervene with Individuals under the Influence, Vol. 5, Issue 2, Fall 1996, PJSM0021
Coping With Grief, Vol. 5, Issue 3, Winter 1997, PJSM0022
Suicide: Myths Trends and Prevention, Vol. 5, Issue 4, Spring 1997, PJSM0023
The Who What and Why of Gangs, Vol. 6, Issue 1, Summer 1997, PJSM0024
Crisis As It Relates to Aging, Vol. 6, Issue 2, Fall 1997, PJSM0025
1997 CPI Care Grant Winners, Vol. 6, Issue 3, Winter 1998, PJSM0026
Role of Communication in Crisis Intervention, Vol. 6, Issue 4, Spring 1998, PJSM0027
What To Do About Anger in the Workplace, Vol. 7, Issue 1, Summer 1998, PJSM0028
The Crisis of Mental Illness, Vol. 7, Issue 2, Fall 1998, PJSM0029
Taking Care of Yourself, Vol.7, Issue 3, Winter 1999, PJSM0030
1999 Exemplary Care Grant Winners, Vol 7, Issue 4, Spring 1999, PJSM0031
The Importance of Staff Training &Development, Vol. 8, Issue 1, Summer 1999,
PJSM0032
Managing Crisis Situations during Transport, Vol. 8, Issue 2, Fall 1999, PJSM0033
Use of Chemical & Mechanical Restraints& Holds, Vol. 8, Issue 3, Winter 2000,
PJSM0034
Setting Limits & Establishing Boundaries, Vol. 8, Issue 4, Spring/Summer 2000,
PJSM0035



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SEMIANNUAL PUBLICATIONS

Journal of Safe Management of Disruptive & Assaultive Behavior (JSM)
Violence in the Workplace, Vol. 9, Issue 1, Fall/Winter 2000, PJSM0036
2001 Exemplary Care Grant Winners, Vol. 9, Issue 2, Spring/Summer 2001, PJSM0037
The Impact of Effective Staff Training, Vol. 10, Issue 1, Fall/Winter 2002, PJSM0038
Keeping Your Workplace Safe, Vol. 10, Issue 2, Spring/Summer 2002, PJSM0039
Crisis Intervention Challenges From Around the World, Vol. 11, Issue 1, PJSM0040
Challenges & Rewards: Working w/Individuals w/Autism, Vol. 11, Issue 2, PJSM0041
Trauma in the Workplace, Vol. 12, Issue 1, PJSM0042
Manage Aggressive Behavior: Individual w/Autism, Vol. 12, Issue 2, PJSM0043
Policies Procedures & Standards, Vol.13, Issue 1, PJSM0044
Individuals Who Self-Harm, Vol. 13, Issue 2, PJSM0045
Positive Behavior Support, Vol. 14, Issue 1, PJSM0046
When Domestic Violence Impacts the Workplace, Vol.14, Issue 2, PJSM0047
Advancing Safer Schools, Vol. 15, Issue 1, PJSM0048
Restraint Reduction, Vol. 15, Issue 2, PJSM0049
Understanding Dementia and Alzheimer¹s, Vol. 16, Issue 1, PJSM0050
Prevention of Aggressive Behavior w/Assessment, Vol. 16, Issue 2, PJSM0051
Trauma Informed Care, Vol. 17, Issue 1, PJSM0052
Reducing the Use of Restraint in Schools, Vol. 17, Issue 2, PJSM0053
Cultural Competency in Crisis Intervention, Vol. 18, Issue, PJSM0054
Policy and Procedure Development, Vol. 18, Issue 2, PJSM0055
Professional Development, Vol. 19, Issue 1, PJSM0056
Choices, Limits, and Consequences, Vol. 19, Issue 2, PJSM0057
School Bullying Prevention and Intervention, Vol. 20, Issue 1, PJSM0058
Success Stories, Vol. 20 Issue 2, PJSM0059
Developmental Considerations in Crisis Intervention, Vol. 21, Issue 1, PJSM0060
Maintaining Professionalism, Vol. 21, Issue 2, PJSM0061
Training Evaluation, Vol. 22, Issue 1, PJSM0062
Special Populations: Special Interventions, Vol. 22, Issue 2, PJSM0063
Working with Family Members and Other Stakeholders, Vol. 23, Issue 1, PJSM0064
Refreshing Your Refreshers, Vol. 23, Issue 2, PJSM0065

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If you need additional information, please feel free to contact our office toll-free at 1-800-558-8976.

Sincerely,

Daniel Gugala

Daniel Gugala
General Counsel

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