

Make the Most Out of Your Classroom Time

Facilitating *Nonviolent Crisis Intervention*® training just got more flexible.

Introducing Flex: CPI's new blended eLearning option that combines **online** and **classroom** experiences. This innovative training teaches the same proven skills, supports the same principles, promotes the same philosophy, and adheres to the same quality standards as traditional *Nonviolent Crisis Intervention*® training. The difference is in the delivery.

Learner Benefits

Gaining the skills to safely respond to risk behavior is beneficial to everyone who participates in *Nonviolent Crisis Intervention*® training. By completing the training via the Flex option, additional benefits include:

- **24/7 Content Access**
Learners select the time frame that is most compatible with their schedules.
- **Comfortable Pace**
The self-directed learning includes options to pause and review throughout.
- **Save and Return Convenience**
Learners can save their work at the end of each module and return to it later.
- **Knowledge Base**
During the classroom session, learners are ready to build upon basic concepts.

Certified Instructor Benefits

Certified Instructors will appreciate the comprehensive Flex Instructor Guide and innovative online tools. These easy-to-use resources will guide facilitation before, during, and after training. Additional benefits include:

- **Classroom Efficiency**
Since key terms, definitions, and concepts are already in place, Certified Instructors can teach more staff in less time.
- **Improved Staff Confidence**
The classroom session can focus on content application and practice to boost staff confidence and competence.
- **Professional Development**
Certified Instructors gain new instructional skills to enhance their own professional development.
- **Flexibility for Select Groups**
Classroom time can be adjusted for different employee groups.

Organization Benefits

Nonviolent Crisis Intervention® Flex training gives organizations additional training resources to build staff competence in critical skills. Other benefits include:

- **New Employee Access**
Access is immediate; optimize your organization's new-employee orientation process.
- **Cost-Savings Opportunities**
Cost savings may be realized for replacement staff, pay stipends, shift differentials, etc. To see how much your organization could save, visit crisisprevention.com/flexsavings.
- **Consistent Priorities**
All staff can support a positive work environment with the same basic knowledge, approaches, and priorities.
- **Increased Scalability**
The increased flexibility of staff time helps limit the obstacles associated with organization-wide training.



How Flex Training Works - An Overview

Nonviolent Crisis Intervention® Flex training consists of two components, and both are necessary for completion of the program.

Online Experience



The Flex experience starts with your participants completing the online portion of the course, which introduces them to the basic concepts of *Nonviolent Crisis Intervention*® training. During the online experience, participants use a downloadable Learner's Guide that ushers them through each module, encourages note-taking, and challenges them to consider their own workplace realities and apply the content. Participants bring their Learner's Guides filled with their own reflections to your classroom session.

Online Features

Choice of three learner-directed paths (health care, human services, or education) to deliver a customized learning experience.

Virtual instructors (avatars) to help with facilitation, enhance the learner's connection with the material, and improve retention.

Easy-to-use navigational tools with additional links that make it simple for participants to view and navigate the course and to readily return to sections they have already viewed.

Engaging videos that illustrate common workplace behaviors and strategies for safely responding to those behaviors.

Scenario-based assessments throughout the course to enhance learning, application, and knowledge transfer.

Drag-and-drop exercises to help participants retain and apply key concepts.

Closed captioning for Deaf and hearing impaired learners.

Get Started Today

Purchase Participant Seats

Seats give your participants access to the online portion of the program and the Learner's Guide. Your seat order includes online access to a QuickStart Guide, downloadable Instructor Guide, and a printed Job Aid for each of your participants.

For more information, visit crisisprevention.com/flex or call 877.877.5390.

Classroom Experience



Learners come to the course with a foundational knowledge (key terms and definitions) already in place. They will be prepared to discuss how they can apply the models and techniques learned, and they will practice these skills in the classroom.

The classroom is also where participants learn and safely practice any applicable physical disengagement and/or holding skills for managing risk behavior.

Classroom Facilitation Focus

In blended learning, your focus as a Certified Instructor shifts from *delivery* of knowledge to *facilitation*. In the classroom, the facilitator needs to:

Clarify and reinforce what was learned online through facilitated discussions.

Lead structured activities that focus on applying knowledge and skills to participants' work circumstances.

Foster solution-focused collaboration among participants to connect concepts to workplace examples.

Assess and provide feedback to guide participants' learning and application.



Job Aid includes Blue Card™ confirmation.

Download the CPI App to easily document classes. Available through the App StoreSM and on Google PlayTM.