

FROM MAPA TO SAFETY INTERVENTION - WEBINAR Q&As

Q. Can the student workbooks be accessed online instead of being posted out as we are unable to get the workbooks to the students before they have their online session of the course?

Sample copies will be available online but participants will need a hard copy as that will contain their Blue Card. Participants do not need their workbooks for the online course.

Q. Has the online student theory part be changed? We found that students can get through the course online in 11 mins.

Each slide on the online module is locked and participants have to let it play to the end before they can move to the next slide.

Q. Was Covid a big consideration in the change of focus?

The development of the programmes started well before Covid. However, as we had to move to blended/virtual delivery methods during Covid, GPs and customers are now more comfortable and proficient in using these methods of delivery which will make the implementation of the new materials easier for everyone.

Q. When will we be receiving the new training guides to look through?

They are available now on 'My Account'.

Q. Will we receive new instruction books or do we need to order them?

The first time that you order the new workbooks you will automatically receive the Instructor Guide.

Q. If workbooks are being changed what about any unused workbooks we may have? Will we be able to either use or return?

You can continue to use existing MAPA workbooks until you have used up your supply.

Q. Will be able to exchange work books that we have already purchased so that we are able to teach the new programme?

Our suggestion is that you use your existing workbooks first and use the transition materials that are available to incorporate some of the elements in Safety Intervention into your existing MAPA training.

Q. As a new instructor who completed training in December, the new resources and presentation with the blended learning instructor manual will help me. Will CPI send these resources to me?

You will need to order the new workbooks/online seat and you will automatically receive an Instructor Guide. The presentation will be available under 'My Account'.

Q. Are slips, trips and falls and interventions part of foundation as well as advanced?

Two-person interventions are included in Safety Intervention Foundation. Slips, trips & falls and three-person interventions are included in Safety Intervention Advanced.

Q. Is the initial online course prior to people then taking the verbal intervention training, CPI safety intervention etc?

Yes, participants work through the online programme and then attend a classroom event. For Verbal Intervention the classroom event is virtual as there are no physical skills. For Safety Intervention the classroom event is face-to-face.

Q. Can the videos be made available to staff / employees to view outside of training sessions if they wanted to watch them?

Once the CI releases a seat to a participant, they have 90 days to complete the programme.

Q. If we want, can we carry on using Pivotal MAPA?

Yes. We currently have plenty of the Foundation workbooks in stock but a limited supply of the refresher workbooks.

Q. While I understand and agree with the change in emphasis has any previous content been deleted?

There is no pre-test, this has been replaced by a discussion activity. Some content has been moved but there have been no significant deletions.

Q. As facilitators will we need to adapt new delivery materials to the old MAPA learner books or is there reference to this on the new Powerpoint?

If you are delivering MAPA we suggest that you use the MAPA Powerpoint. Please refer to the transition document which will help you bring in elements of the revised programme into MAPA.

Q. How frequently do participants doing only Verbal Interventions need to be renewed?

Renewals will be required every two years as there are no physical skills taught in VI.

Q. In the Safety Intervention Foundation programme are physical interventions still taught? In particular, single holds on children?

Yes, physical interventions are still taught as part of the Foundation programme. Small children's holds are taught if you attend a programme for working with children and young people.

Q. Will we be issued with USB sticks like the ones we have for MAPA training?

No, everything is available in 'My Account'.

Q. For the interventions, disengagements/holding skills, how is this going to be delivered online?

Physical skills training will not be taught online, these will be covered in the face-to-face / classroom element of the programme.

Q. Is there still a Blue Card in the workbook or are we registering the training in another way?

The Blue Card remains the same.

Q. Where will the Dementia Capable Care programme fit into Safety Interventions?

Your Account Manager will be able to give you more information on DCC.

Q. Will we also get a chance to take the blended learning course from the experience of the learner? How and where do we access this?

You have access to a preview copy of the online module on the Instructor Portal.

Q. When will the MAPA booklets be no longer available as our instructors are not due to renew until November?

Once stocks run out we will not be replacing MAPA workbooks. However, you will be able to use the new materials even if you haven't attended a renewal.

Q. Will the workbooks still have the holding sections?

Verbal Intervention workbooks do not contain disengagement or holding skills. Safety Intervention workbooks contain both.

Q. The Republic of Ireland has very strict Covid-19 rules. What about if Covid-19 travel and meeting restrictions remain in place as the year goes on, how will instructors do their refresher courses?

If Covid restrictions remain as they are, we will continue to do virtual renewals.

Q. In regards to refreshing MAPA trained staff, are we able to move more of the theory content online, with the face-to-face element condensed to focus on physical skills?

Yes, this is how the blended programme has been designed.

Q. In terms of informing policy can we begin the switch over of terminology?

Yes, see the transition document that we have compiled.

Q. Will the Pivotal programme still continue as a distinct resource?

Yes, until we run out of stocks of the materials. You will then transfer to Safety Interventions Working with Children & YP.

Q. Is there a combined instructor guide if you need to teach the child and adult content?

No, there are separate Instructor Guides.

Q. Is there a guide of which models are within the online programme and which modules are more suitable for face to face. Also, if we have our own online platform, will this match/map/etc. with online programme, mainly for reporting/completion purposes.

The Instructor Guide contains a complete guide on how to deliver a blended version or a complete face-to-face version. Please contact your Account Manager re using your own online platform.

Q. There were talks of having two instructors to work in line with the RRN for delivering a training session with physical intervention?

Two Instructors are only required if participant numbers are more than 12.

Q. If the Instructor guide is adult/young person specific how should it be delivered to a group of staff that may be supporting both?

The content is the same, just the scenarios, case studies and pictures are adult/child specific. You will need to decide which workbook will be best suited to your environment. However, the materials that will be made available to you will depend on the renewal programme you attended, either adults or working with children & young people. If you use small children's holds then you will need to attend the programme for working with C & YP.

Q. Will the online module be updated, we put your online resource on our elearning system?

Please contact your Account Manager re using your own e learning systems.

Q. How would the blended learning work around deaf staff?

The online element of the programme has closed captions.

Q. Are there two books for CPI Safety Intervention - Foundation and Refresher as it was for MAPA?

There is one set of resources, Instructor Guide and Workbook which cover all the content.

Q. Now that the UK is outside the EU, how are our GDPR issues covered - if we are transferring over information from outside the UK?

Please contact Quality & Validation (euquality@crisisprevention.com / 0161 929 9777) who will be able to respond to this question.



Q. For the update for our students, is it also four hours online plus one day face to face for the Foundation?

The online piece is three hrs and then there's one day face-to-face in the classroom.

Q. If an Instructor in Foundation MAPA wants to upgrade to an Advanced Instructor next year, what will the process be?

If their Foundation Certification is in date they can attend a 2-day Advanced Programme. Their new certification cycle will then start from the date that they attended the Advanced Programme.

Q. With Covid there was an extension for renewal, is this still in place or are we back to 12 months?

We are now back to 12 months.

Q. Is the virtual element run by the facilitator or is it an accessible any time as a resource for staff to access at their convenience?

There is an online element that is a resource for staff to access at their convenience. For Verbal Intervention the live element is virtual, facilitated by a GPI.

Q. Is an adult classed as over 18?

Yes.

Q. Does the Instructor Guide help us with any advice on delivering blended training?

Yes, there is a separate section on delivering the blended option.

Q. For the blended option of training delivery, does that mean that moving forward, we'll be able to provide participants with a link/account to access the online resources for prior review before attending the F2F class?

Yes, there would be an expectation that they complete the online programme before attending the face to face class.

Q. Any advice around holding people to have their Covid-19 vaccine safely?

Please call customer support to discuss this - 0161 929 7777.